



## Root Cause Analysis

This is a tool used to identify prevention strategies, especially with regard to healthcare and patient safety.

The process involves digging deeper and deeper into cause and effect. Ask the question “why” over and over to discover the core issues.

### The Root Cause Analysis Team

- Identify the problem or opportunity for improvement
- Assemble a team including those who are most familiar with the situation in question.
- Consider using a Fishbone or cause and effect diagram (see card in this series)
- Ask the question “why” at each level of cause and effect.
- Identify risks in order to facilitate prevention in the future.
- Identify changes that need to be made to the system



## Root Cause Analysis

This is a tool used to identify prevention strategies, especially with regard to healthcare and patient safety.

The process involves digging deeper and deeper into cause and effect. Ask the question “why” over and over to discover the core issues.

### The Root Cause Analysis Team

- Identify the problem or opportunity for improvement
- Assemble a team including those who are most familiar with the situation in question.
- Consider using a Fishbone or cause and effect diagram (see card in this series)
- Ask the question “why” at each level of cause and effect.
- Identify risks in order to facilitate prevention in the future.
- Identify changes that need to be made to the system

**Continuous Quality Improvement (CQI) Tools:**

**This CQI resource was developed while under contract with Centers for Medicare & Medicaid Services (CMS), Baltimore, MD. Contract HHSM-500-NW012C to Heartland Kidney Network.**

**Continuous Quality Improvement (CQI) Tools:**

**This CQI resource was developed while under contract with Centers for Medicare & Medicaid Services (CMS), Baltimore, MD. Contract HHSM-500-NW012C to Heartland Kidney Network.**