



WELCOME TO HEARTLAND KIDNEY NETWORK WEBINAR SERIES

Preparing for CROWNWeb

THURSDAY, AUGUST 19TH, 2010

THIS WEBINAR WILL BEGIN MOMENTARILY

ALL LINES WILL BE ON MUTE DURING THE PRESENTATION AND WILL BE OPENED THEREAFTER FOR Q & A

Speaker:

Jeff Arnall, MCSE, PMP

Information Systems Director

Serena Timko

Information Systems Assistant

Heartland Kidney Network's CROWNWeb rollout plans



CROWNWeb is coming out in two more stages:

National Release

- Late spring 2011

Phase 3

- January 2011

Nature of the Network

- *Our 4 state area is made up of 270 facilities*
- *Two thirds of those facilities are LDO (Large Dialysis Organizations) made up of DCI, DaVita and Fresenius*
- *One third (approximately 80 facilities) are SDO (Small Dialysis Organizations)*



SDO vs. LDO - why does it matter?

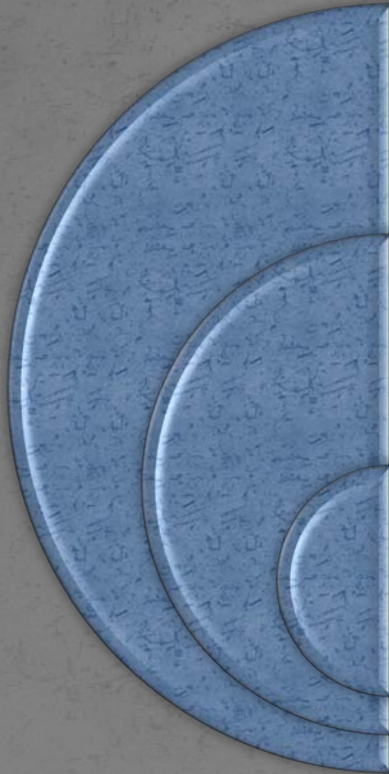
Batch file
submission

Batch file
submission is not
yet open to the
SDOs

More work for the
SDOs

More training
needs for the
SDOs

Complications



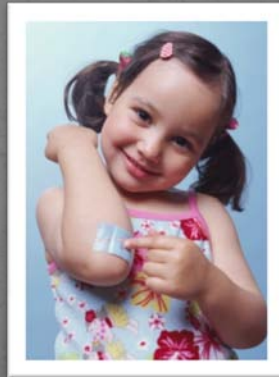
You have limited staff
and wear lots of hats.

We have limited staff
too.

Bundling starts in
January.

Our Concern is for you

- *CMS only requires us to have 10 LDO and 10 SDO units for Phase 3 in January*
- *If we follow that minimum, then everyone gets in the pool all at once next spring*
- *Our (HKN's IS Department) written goal for the next 2 years is to make the transition to CROWNWeb as painless to facilities as possible*



The Plan

- *Get rid of Vision starting December*
- *Leverage the experience of two thirds of all SDO units in our network.*
- *Training is the key*
 - *At your pace*
 - *At your convenience*
 - *Small group WebEx/conference call*
- ***CROWNWeb users are Number 1 at the Network***



Resources

- *Role based online modules and simulators*
- *Extensive electronic user manual that you can word search*
- *Online access to the CROWN helpdesk*



We are now open for questions.



Preparing for CROWNWeb: 8/19/2010 Webinar Session

1. The training session was presented in a clear, understandable manner.

- a. Strongly Agree
- b. Agree
- c. Neutral
- d. Disagree
- e. Strongly Disagree

No Answer

2. The training was informative and helpful.

- a. Strongly Agree
- b. Agree
- c. Neutral
- d. Disagree
- e. Strongly Disagree

No Answer

3. The presenter addressed questions that I had about the topic.

- a. Strongly Agree
- b. Agree
- c. Neutral
- d. Disagree
- e. Strongly Disagree

No Answer

4. The training was well organized.

- a. Strongly Agree
- b. Agree
- c. Neutral
- d. Disagree
- e. Strongly Disagree

No Answer

5. I would recommend this session to others.

- a. strongly agree
- b. agree
- c. neutral
- d. disagree
- e. strongly disagree

No Answer

Certificate will be issued to each participant.
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complete the evaluation.

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